



Social Service Department Massachusetts General Hospital

Who Are MGH Social Workers?

Social workers are licensed mental health professionals. As members of the healthcare team, they provide assistance and support to patients and families during hospitalization.

How Do I Consult a Social Worker?

Any member of the healthcare team may call a social worker on your behalf or you may contact Social Services directly. The phone number for Inpatient Social Service is (617) 726-8673.

How Can a Social Worker Help Patients and Families? A Social Worker Can:

- Assist patients and families in coping with illness, injury and hospitalization
- Provide information and assistance with healthcare decision making
- Provide assistance and support with life stressors impacting hospitalization including family problems, living situation, employment, finances, mental health concerns
- Work with the healthcare team to better understand and appreciate your cultural point of view about healthcare choices
- Provide assistance with community supports and resources after hospitalization
- Evaluate and help with concerns about personal safety or suspected abuse or neglect of any child, elder, or disabled person

For more information, log onto the Social Service web site at www.mghsocialwork.org