

MGH Social Service Department  
**MassHealth PT-1 Application Assistance**  
**Inpatient Med/Surg - Non-Oncology** patients

**Instructions for Social Service Department Staff**

1. **Use this service if provider agrees that PT-1 transportation is needed, but cannot/will not complete the PT-1 (and, if applicable, receiving facility will cannot/will not complete).** Please encourage the provider to apply for an account now to prepare for future needs. We can share provider training materials on request.
2. **Complete the referral form (below)** with information from the authorized provider and the patient or caregiver. Note: rides to more than one building will require separate PT-1s.
3. The Med/Surg Resource Specialist will submit the PT-1, check for approval and **will educate patient/family to use the service to arrange rides, unless you check-off on form that you'd prefer to.**
4. Questions? Email [Grace Santana](#) or call 617-643-8327.

## CRC Referral Form

**Patient's Name** \_\_\_\_\_ **DOB or MRN** \_\_\_\_\_

**MassHealth number** (if available) \_\_\_\_\_

### Ask Patient/Caregiver

**Can family or friend transport for full duration of treatment?**  Yes  No

**Pick-Up Address** (please ask patient, as it may differ from Epic address):  
\_\_\_\_\_

**Patient Phone number (required)** \_\_\_\_\_

**Needs** (Check all that apply. NOTE: children will always need an escort.)

**Escort** (How many \_\_\_\_\_)  **Standard Wheelchair**  **Electric Wheelchair**

**Door to Door Trip** (member requires assistance holding the door; navigating a path)

**Service animal**  **Single ride\***  **Sedan\***  **Front seat only\***

**Other\*** \_\_\_\_\_ \*requires additional documentation

Emergency contact name & phone (optional): \_\_\_\_\_

### Ask Authorized Provider (MD, NP, PA, Nurse midwife, psychologist, dentist, etc.)

**PT-1 is necessary, provider cannot/will not arrange, and authorizes us to do so**

**Authorizing** provider name and contact \_\_\_\_\_

**Treating** provider name \_\_\_\_\_

MGH building (for treatment) \_\_\_\_\_

Medical treatment type (ICD 10 Dx OR SUD Tx) \_\_\_\_\_

Number of visits \_\_\_\_\_  per week **OR**  per month

Expected duration of treatment (# of weeks or months) \_\_\_\_\_

Next appointment date \_\_\_\_\_

**Live more than 25 miles from Boston?** If yes- why cannot get equivalent care near home? (Examples: continuity of care, or specify services unique to MGH.)  
\_\_\_\_\_

**Can't take public transit due to:**  physical disability  mental disability  other \_\_\_\_\_

**Additional information or special requests?** \_\_\_\_\_

### Requested by (MGH Social Service Department staff only)

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Preferred contact info: \_\_\_\_\_

**Please share information with me and I will share with patient/family**

**Please email completed form to Med/Surg Resource Specialist ([Grace Santana](#)).**

### For CRC Staff Use

Staff Name \_\_\_\_\_ Date submitted: \_\_\_\_\_

Approved Date: \_\_\_\_\_  Notified patient OR  Notified SSD staff

Denied – reason and disposition \_\_\_\_\_