

Information on The Partners HealthCare Financial Assistance Policy is available in other languages. Please visit our website, call us, or visit a patient financial counselor at your hospital or health center for translated information.

Available Financial Assistance

State Programs

If you live in Massachusetts, you may be able to get health insurance or help paying your health care bills through a state program like MassHealth, the Health Connector, or Health Safety Net. Each program has different rules and income limits.

To find out more and apply:

- Visit a patient financial counselor at your hospital or health center, or
- Go to www.MAhealthconnector.org

Payment Plans

You may set up a zero interest monthly payment plan for any bill, even a bill for a health insurance co-payment, co-insurance, or deductible.

Discounts

If you have medical bills because you do not have insurance, or because your health insurance did not cover your care, you may qualify for a discount. A paper application along with supporting documentation may be required. There are 3 types of discounts:

1. If your bills are for an emergency and related follow-up medical care, then you may be able to get a 70% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.*

2. If your bills are from Spaulding or McLean, then you may be able to get a 55% to 100% discount if you do not qualify for any state programs. The discount amount will depend on your household income.*

**You will never pay more than what the average insurance company would pay. Discount rates are reassessed annually and may change. Please check our website for current rates.*

3. You may get a 25% discount on any medical bills if you pay (or set up a payment plan) within 2 months of the date on your first bill. This does not apply to bills from Spaulding or McLean.

IMPORTANT: Many health care bills are for co-payments, co-insurance, or deductibles that are required as part of your health insurance. We DO NOT discount those bills.

Contact Us to Find Out More.

1. **In person:** visit a patient financial counselor at your hospital or health center
2. **Phone:** (617) 726-3884
3. **Web:** www.partners.org/financialassistance
4. **Email:** patientbilling@partners.org
5. **Mail:** Please call or email to request information and application forms by mail.

**TAKE ACTION RIGHT AWAY.
THERE MAY BE TIME LIMITS THAT
APPLY.**

Partners HealthCare Patient Financial Counselor Offices

Brigham and Women's Hospital
45 Francis Street
ASB II – 2nd floor
(617) 732-7005, (866) 736-1510

Brigham and Women's Hospital
Ambulatory Care Center
850 Boylston Street, Suite 204B
(617) 732-9677

Brookside Community Health Center
3297 Washington Street
Jamaica Plain, MA 02130
(617) 983-6054

Southern Jamaica Plain Health Center
640 Centre Street
Jamaica Plain, MA 02130
(617) 983-4100

Brigham and Women's/Mass General
Health Care Center
20 Patriot Place, 20PP1
Foxborough, MA 02035
(508) 718-4196

Brigham and Women's Faulkner Hospital
1153 Centre Street, Suite 1106
Boston, MA 02130
(617) 983-7878

Cooley Dickinson Hospital
30 Locust Street
Northampton, MA 01061
(413) 582-2021

Martha's Vineyard Hospital
One Hospital Road
Oak Bluffs, MA 02557
(508) 957-0157

MGH Main Campus
Wang Ambulatory Center
WACC-1, Room 150
(617) 726-2191

MGH Yawkey Outpatient
Care Center
Second Floor – Room 2A
(617) 726-2191

MGH Charlestown HealthCare Center
73 High Street
Charlestown, MA 02129
(617) 724-8166, (617) 724-8167

MGH Chelsea HealthCare Center
151 Everett Avenue
Chelsea, MA 02150
(617) 884-8300

MGH Revere HealthCare Center
300 Ocean Avenue
Revere, MA 02151
(781) 485-6394, (781) 485-6090

Mass General/North Shore Center
for Outpatient Care
102 Endicott Street
Office: 1039
Danvers, MA
(617) 726-2191

Nantucket Cottage Hospital
57 Prospect Street
Nantucket, MA 02554
(508) 825-8387, (508) 825-8256

Newton-Wellesley Hospital
2014 Washington Street
Newton, MA 02462
(617) 243-6824

North Shore Medical Center:
Salem Hospital
81 Highland Ave
Salem, MA 01970
(978) 825-6900

North Shore Medical Center:
Union Hospital
500 Lynnfield Street
Lynn, MA 01904
(781) 477-3555

Spaulding Rehabilitation Hospital Boston
300 First Avenue, CNY
Charlestown, MA 02129
(617) 952-5337

Spaulding Hospital for
Continuing Medical Care Cambridge
1575 Cambridge Street
Cambridge, MA 02138
(617) 758-5338

Spaulding Rehabilitation Hospital
Cape Cod
311 Service Road
East Sandwich, MA 02537
(508) 833-4285, (508) 833-4246



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AND MASSACHUSETTS GENERAL HOSPITAL

Do You Have Health Care Bills That You Cannot Afford to Pay?

Help is Available.



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AND MASSACHUSETTS GENERAL HOSPITAL