

BHCHP Expands the Hours of its BMC-JYP Clinic

780 Albany Street, Boston MA 02118

Boston Health Care for the Homeless Program (BHCHP) is pleased to announce that it will increase the hours of its largest outpatient clinic, the JYP-BMC Clinic, located at 780 Albany Street, Boston. The clinic is scheduled to be open 16 hours a day, Monday through Friday from 7am until 11pm, beginning Monday November 2nd, 2015.

BHCHP recognizes that *the complex clinical needs of patients experiencing homelessness require care and attention outside of standard business hours* and that these patients tend to use emergency rooms when clinical services are not easily accessible at night.

Goal:

- To further BHCHP's mission by ensuring patient access to high quality medical care, behavioral health and social services by:
 1. *Keeping the clinic open during the evening and eventually nighttime hours.*
 2. *Offering an alternative to the Emergency Room when appropriate.*

Expanded Hours of Operation:

Expanded hours, Phase I: 5 days/week, 16 hours/day, Mon-Fri, 7am-11pm (November 2nd, 2015)

Expanded hours, Phase II: 7 days/week, 16 hours/day (Anticipated March 2016.)

Expanded hours, Phase III: 24/7 (Opening Date to be determined)

Scope of Services:

- Continue to provide primary care medical services, with the additional specialty services already provided on certain days and times each month.
- Expand the hours of medical, lab, case management and social services and eventually behavioral health through the provision of walk-in medical and social service appointments, initially 16 hours/day Monday-Friday.
- Observe up to three patients who are under the influence of substances, and/or alcohol and who will be closely monitored by the clinical staff. Patients who need a higher level of care will be transported to a Hospital Emergency Department.

The BMC-JYP Clinic Will Serve Patients Who:

1. Are under the influence of alcohol and/or other substances but who are deemed stable enough for our level of observation, and/or
2. Come from shelters or the street and are not feeling well and are in need of clinic services.