

Morgan Memorial Goodwill Industries

The HELP Program

The Human Services Employment Ladder Program (HELP) is an eight week Human Services training program that prepares participants to become entry-level Direct Support Professionals in the field of Human Services. Students learn the essentials of the field while gaining a significant amount of experience in personal interaction with disadvantaged populations. Students learn the nuts and bolts of direct care including terminology and methods, motivating and managing client behaviors, maintaining boundaries and identifying career paths. Students are challenged and encouraged to apply themselves on a daily basis through individual and group assignments. Through the HELP program graduates become qualified to fill the increasing need for caring, professional workers in community residences, shelters, day programs and other Human Services settings.

Graduates can become:

- Residential Counselor
- Program Monitor
- Vocational Counselor
- Developmental Specialist
- Teacher's Assistant
- Recovery Specialist
- Group Care Worker
- Relief Support Staff
- Family Partner
- Community Support Worker

Applications are available at the Security Desk
 Morgan Memorial Goodwill Industries
 1010 Harrison Avenue
 Boston, MA 02119

Next session begins July 6, 2015



PROGRAM REQUIREMENTS

- Candidates must be 21 years of age or older.
- Candidates must have a high school diploma or GED.
- Candidates must be interested in helping others.
- Candidates must be willing to commit to 2nd, 3rd, weekend and holiday shift schedules.
- Candidates must have a minimum of 6th grade reading and math skills.
- Candidates must be willing to submit to a Criminal Background Check (CORI).
- Candidates must have a U.S. drivers license in good standing.
- Must pass academic, ethical and computer screening.

**For more information
 call the HELP Line at
 617-541-1499**



ELIOT COMMUNITY HUMAN SERVICES



www.goodwillmass.org