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| **What are the differences between the DTA Connect mobile app and the online portal?** |
| **Services** | **Mobile App** | **Online Portal** |
| What you need to create an account  | Nothing | * Name
* Email address
* Date of birth
 |
| What you need to see case information  | * Social Security Number
* Year of birth
 | * Username and password (chosen when you create an account)
* SNAP Web Application #, SSN, DTA Agency ID OR EBT Card Number
 |
| Case information listed | * Case status (active, pending, closed)
* Monthly benefit amount
* Next date benefits will be issued
* EBT card balance
* Household members
 | * Case status (active, pending, closed)
* Monthly benefit amount
* Next date benefits will be issued
* EBT card balance
* Household members
* EBT deposit history (amount of SNAP/cash put on the EBT card)
 |
| Notices | Going back 90 days | Going back 18 months  |
| Documents submitted  | * Past 90 days
* Type of document
* Date received
* Status (processed or unprocessed)
 | * Past 18 months
* Type of document
* Date received
* Status (“entered” = processed, “available” = unprocessed)
 |
| Upload verifications  | Yes | Yes  |