

# HELPING INDIVIDUALS RECEIVE THE

# **Best care at home**

by providing training, compensation, & clinical support for family caregivers



#### YOUR TRUSTED CAREGIVING

# **Support Team**

Caregiving is a deeply personal experience that's often unpredictable. Take that journey with a support team you can trust.

Adult Family Care is a local, mission-driven non-profit that has helped thousands of families across the Greater Boston Area provide the best care at home.

Every caregiver family is unique, with the common thread being compassion and commitment. We share those values, and provide support through in-home training, compensation, and ongoing guidance.

The families we work with love Adult Family Care; **95% gave us the highest possible rating** on our consumer satisfaction survey. We also hold the highest accreditation rating in Case Management from the National Committee for Quality Assurance.

# **66** The Adult Family Care program has given my patient the quality of life he has never had.

- Primary Care doctor at Massachusetts General Hospital



## FOCUSING ON **ABILITY**

Parents caring for adult children face unique challenges when it comes to balancing support and independence. At Adult Family Care, **our focus is on ability and helping people live their best life in the least restrictive environment**.

Our team has extensive experience supporting families caring for loved ones with neurodevelopmental disabilities, traumatic brain injuries, mental health diagnoses, and more. We can also help navigate the network of long-term support programs by coordinating services with organizations such as DMH and DDS. Our team provides a valuable in-home perspective to Individual Service Plan/ Individual Education Plan discussions, family meetings, and discharge planning meetings.

From initial assessment to ongoing home visits, our team is there every step of the way.

#### **INFORMATION FOR PROVIDERS**

The Caregiver must live with the participant and cannot be their spouse or legal guardian. The person receiving care must:

- Be 16 or older
- Have MassHealth Standard, Commonhealth, Senior Care Options (SCO), OneCare, or PACE
- Be unable to live alone due to a medical diagnosis
- Require assistance with at least one of the following: bathing, dressing, toileting, transferring between positions, ambulating, or eating



### HEALTHY AGING IN PLACE

Healthy aging starts at home, and **our team has helped thousands of families meet the challenges** of hospital-tohome planning, sudden changes in health status, or care needs that gradually grow over time.

Our focus is on person-centered care, which starts with the family goals. Our team looks at the whole picture and uses that perspective to build a personalized care plan. Our nurses and social workers then provide ongoing support through:

MONTHLY HOME VISITS	<b>COLLABORATING WITH</b> <b>HEALTHCARE PROVIDERS</b> to ensure continuity of care
PROVIDING AN IN-HOME PERSPECTIVE at discharge planning meetings	NAVIGATING HEALTH INSURANCE and benefit issues
<b>PROVIDING EDUCATION</b> on medical diagnoses	<b>COORDINATING</b> <b>COMMUNITY RESOURCES</b> such as Adult Day Health



#### HOW WE HELP CAREGIVERS

Providing daily care for a loved one is a new experience for many families. **Our team helps caregivers provide the best care at home through:** 

**COMPENSATION** A tax free stipend each month

#### **ONGOING SUPPORT**

Discuss challenges and strategies with our nurses and social workers

#### MONTHLY TRAINING Expert instruction

on caregivingrelated topics

#### **PAID RESPITE** Two weeks paid time off annually

 66 I just have so much more confidence, knowing my nurse and social worker are here to support us.

- AFC Caregiver

We are happy to connect with you for a no-cost consultation at 617-440-0987 or via email at AFC@eldercare.org

#### **Proudly Serving**



### Learn More

Want to learn more about Adult Family Care?

Email AFC@eldercare.org or call us at 617-440-0987

We also offer a simple and straightforward referral process through our website, **adultfamilycare.org**